



Railway Neighbour

Contact & Communities
One Stratford Place
Montfichet Road
London
E20 1EJ

18 December 2017
Ref No: NAY 7m 55ch

T 03457 11 41 41

Dear Neighbour,

RAILWAY UPGRADE PLAN – Chapel Road Level Crossing

I am writing to you with regards to improvement works near your property. At Chapel Road Level Crossing we are undertaking an essential programme of works to replace and upgrade railway infrastructure. Network Rail has appointed Atkins Ltd and the S&C South Alliance to carry out these works **intermittently until Spring 2019**. These improvements are a vital aspect of our strategy to provide a safe, reliable and efficient railway fit for the 21st century.

Updates will be sent to you regularly outlining the next stages of works including any alterations to the programme.

KEY ACTIVITIES TO NOTE

Activity	Time	Location
<p>Drop in session</p> <p>As part of our programme of works and commitment to keeping the community and our neighbours informed of our plans, we intend to hold a ‘drop in session’ at Lingwood Village Hall.</p> <p>Members of the construction team will be available to discuss plans and to explain the works in more detail. They will also be able to answer any queries or will forward questions on and feedback answers.</p>	<p>Friday 19 January 2018</p> <p>Morning session 11:00am until 13:00</p> <p>Evening session 16:00 until 18:30</p>	<p>Lingwood Village Hall - Station Rd, Lingwood, Norwich NR13 4AZ.</p>
<p>Road closure and access to the Level Crossing</p> <p>URX (under road cable crossing, use of large plant & machinery, trench digging and laying of pipe) required ahead of Level Crossing upgrade in Spring 2019.</p>	<p>Sunday 21 January 2018 Between approximately 08:00 - 20:00</p> <p>The level crossing will not be accessible to pedestrians or vehicles during this period mentioned above.</p>	<p>In order to facilitate these works a full road closure is required. Our contractor will work continuously through this period.</p> <p>This is to ensure the safety of our site teams working</p>

Diversion route Lingwood station Road		next to/on the railway track.
Enabling works (stage 2 works) Includes survey and cable works (Please note that the Level Crossing <u>is accessible</u> throughout these works)	Saturday 10 February 2018 until Monday 19 February 2018 (a total of 9 days). Our contractors will work throughout the day and night during the dates above. Passenger services will remain suspended during the works; this is to ensure the safety of our site teams working next to/on the railway track. Alternative travel arrangements will be provided. Further information is provided in the enclosed leaflet and on the Greater Anglia website www.greateranglia.co.uk	Chapel Road Level Crossing

TIMING OF WORK

Daytime working will be undertaken outside of the dates and times above. On occasions some night working will be required to complete the works but will be kept to a minimum.

Any activities that can be carried out during the day will take place from **Monday to Saturday between 08:00 and 18:00** (with an hour either side of these times to set up and close down the site).

The remaining work will take place at night (between approximately 23:00 and 07:00). This is to ensure the safety of our site teams working next to/on the railway track or if there are activities that can only be carried out when trains are not running. Consecutive night time working may be required.

Please note that changes to the programme may vary depending on unexpected events, cancellations or emergency works required to maintain the track.

I would also like to advise that once the main works have been completed; redundant materials will be recovered and removed from the railway. This will be on-going intermittently until Autumn 2019. If these works are likely to cause disturbance, we will write to you again.

ACCESS TO THE LEVEL CROSSING

Generally, access across the level crossing will be maintained but may be subject from time to time, to road closures or some minor diversions. These will be extensively signed and marshalled by dedicated members of our work force. In order to facilitate the final stages of the works, a full road closure will be required in Spring 2019. We will write to you again advising of the timing of these works.

WELFARE FACILITIES

We have a duty of care to provide adequate welfare facilities for our staff. Facilities will be situated near Chapel Road Level Crossing for a period prior to the works and for several weeks afterward. This is to facilitate preparation and close down of the works. When the cabins are delivered, traffic marshals will assist pedestrians/vehicles if access is temporarily restricted.

DELIVERIES AND SITE ACCESS

Intermittent delivery of large materials/ machinery (e.g. a road/rail vehicle) may be made to the works area via access points. These activities have the potential to generate noise. Staff will be briefed to keep noise to a minimum and be considerate to local neighbours.

HOW WE WILL MANAGE THE IMPACT ON OUR NEIGHBOURS

We recognise that construction work on the railway can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but please be assured that every effort is made to minimise any unnecessary noise. Works will include the use of heavy machinery including mechanical excavators, generators, compressors, disc cutters and lighting. These items of plant will increase the noise levels in the area at various times of the day. However, the use of plant will be staged to avoid excessive noise levels. We have reminded all staff to be considerate to our neighbours.

IMPACT ON RAIL SERVICES

Please note that these works will affect Greater Anglia services. Please check before you travel at www.nationalrail.co.uk.

I hope this information is helpful and we apologise for any inconvenience these essential works may cause. If you have any questions or concerns, please visit our website at: www.networkrail.co.uk/contactus or telephone our **24-Hour National Helpline on 03457 11 41 41**.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Paul Lennon', is positioned above the typed name and title.

Paul Lennon
Community Relations Manager