



Railway Neighbour

Contact & Communities
One Stratford Place
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London
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18 December 2017
Ref No: NAY 7m 78ch

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Dear Neighbour,

RAILWAY UPGRADE PLAN – Lingwood Station and Level Crossing

Further to the letter sent to you on 14 September 2017, I can advise that work is progressing well and still due to be completed in Spring 2019.

During the nine day closure in October 2017, our contractor S&C South Alliance worked day and night to improve the track layout of Great Yarmouth and Somerleyton stations. In Great Yarmouth, the station track points have been converted to power operation including recovery of redundant materials and equipment. At the same time, our signalling contractor Atkins Ltd undertook ground investigation (GI) surveys and delivered materials to support the next set of works planned for February 2018.

KEY ACTIVITIES TO NOTE

Activity	Time	Location
<p>Drop in session</p> <p>As part of our programme of works and commitment to keeping the community and our neighbour’s informed of our plans, we intend to hold a ‘drop in session’ at Lingwood Village Hall.</p> <p>Members of the construction team will be available to discuss plans and to explain the works in more detail. They will also be able to answer any queries or will forward questions on and feedback answers.</p>	<p>Friday 19 January 2018</p> <p>Morning session 11:00am until 13:00</p> <p>Evening session 16:00 until 18:30</p>	<p>Lingwood Village Hall - Station Rd, Lingwood, Norwich NR13 4AZ.</p>
<p>Road closure and access to the Level Crossing</p> <p>URX (under road cable crossing, use of large plant & machinery, trench digging and laying of pipe)</p>	<p>Sunday 28 January 2018 Between approximately 08:00 - 20:00</p> <p>The level crossing will not be accessible to pedestrians or</p>	<p>In order to facilitate these works a full road closure is required. Our contractor will work continuously through this period.</p>

<p>required ahead of Level Crossing upgrade in Spring 2019.</p> <p>Diversion route Chapel Road Level Crossing</p>	<p>vehicles during this period mentioned above.</p>	<p>This is to ensure the safety of our site teams working next to/on the railway track.</p>
<p>Station platform and enabling works (stage 2 works) Includes surveys, cable works, concrete pour and signal base installation (Please note that the Level Crossing <u>is accessible</u> throughout these works)</p>	<p>Saturday 10 February 2018 until Monday 19 February 2018 (a total of 9 days). Our contractors will work throughout the day and night during the dates above.</p> <p>Passenger services will remain suspended during the works; this is to ensure the safety of our site teams working next to/on the railway track. Alternative travel arrangements will be provided. Further information is provided in the enclosed leaflet and on the Greater Anglia website www.greateranglia.co.uk</p>	<p>Lingwood Station</p>

TIMING OF WORK

Daytime working will be undertaken outside of the dates and times above. On occasions some night working will be required to complete the works but will be kept to a minimum.

Any activities that can be carried out during the day will take place from **Monday to Saturday between 08:00 and 18:00** (with an hour either side of these times to set up and close down the site).

The remaining work will take place at night (between approximately 23:00 and 07:00). This is to ensure the safety of our site teams working next to/on the railway track or if there are activities that can only be carried out when trains are not running. Consecutive night time working may be required.

Please note that changes to the programme may vary depending on unexpected events, cancellations or emergency works required to maintain the track.

I would also like to advise that once the main works have been completed; redundant materials will be recovered and removed from the railway. This will be on-going intermittently until Autumn 2019. If these works are likely to cause disturbance, we will write to you again.

ACCESS TO THE LEVEL CROSSING

Generally, access across the level crossing will be maintained but may be subject from time to time, to road closures or some minor diversions. These will be extensively signed and marshalled by dedicated members of our work force. In order to facilitate the final stages of the works, a full road closure will be required in Spring 2019. We will write to you again advising of the timing of these works.

WELFARE FACILITIES AND CAR PARKING AT STATION

We have a duty of care to provide adequate welfare facilities for our staff. Facilities will be situated near Lingwood railway station for a period prior to the works and for several weeks afterward. This is to facilitate preparation and close down of the works. When the cabins are delivered, traffic marshals will assist pedestrians/vehicles if access is temporarily restricted. During works we will temporarily suspend some parking bays at the station. The parking bays will be suspended to facilitate parking requirements for our contractors working at the station. Please note that this should not impact commuter parking.

DELIVERIES AND SITE ACCESS

Intermittent delivery of large materials/ machinery (e.g. a road/rail vehicle) may be made to the works area via access points. These activities have the potential to generate noise. Staff will be briefed to keep noise to a minimum and be considerate to local neighbours.

HOW WE WILL MANAGE THE IMPACT ON OUR NEIGHBOURS

We recognise that construction work on the railway can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but please be assured that every effort is made to minimise any unnecessary noise. Works will include the use of heavy machinery including mechanical excavators, generators, compressors, disc cutters and lighting. These items of plant will increase the noise levels in the area at various times of the day. However, the use of plant will be staged to avoid excessive noise levels. We have reminded all staff to be considerate to our neighbours.

IMPACT ON RAIL SERVICES

Please note that these works will affect Greater Anglia services. Please check before you travel at www.nationalrail.co.uk.

I hope this information is helpful and we apologise for any inconvenience these essential works may cause. If you have any questions or concerns, please visit our website at: www.networkrail.co.uk/contactus or telephone our **24-Hour National Helpline on 03457 11 41 41**.

Yours faithfully,



Paul Lennon
Community Relations Manager